



JoraPh Services

Health Check

UK OUG

PARTNER OF THE YEAR
AWARD WINNER 2008/2009

Take advantage of our

Permanent Health Check 24x7

Find out about our 'always-on'

Health Check solution. JoraPh

Managed Services provides all

the capability of quarterly health

checks, on top of our 24x7

database management and

telephone support service,

offering huge return on investment

and complete peace of mind.

Contact JoraPh today for more

information on 08700 433877 or

email info@joraph.com

Treat your data seriously
Achieve high performance, security,
availability and compliance



Achieving Maximum Performance

A poorly performing database environment can have a significant negative effect on your business. Whether you are experiencing:

- Poor application response times
- Customer complaints associated with lack of timely data availability
- General concern that your system was not configured correctly after outsourcing the work
- If you are just not sure that your databases are performing to their potential

Then you need to contact JoraPh Consulting for a thorough, non-invasive, health check.

The Health Check from JoraPh enables you to:

- ✓ Identify the cause of performance issues and fix them.
- ✓ Evaluate your own business practices to ensure data security and availability.
- ✓ Ensure system compatibility and software compliance.

The Health Check encapsulates the deep experience of JoraPh consultants by using **JoraScope** - the Oracle database performance advisor - which performs up to 300 individual checks and applies these to performance data retrieved from your systems. This automates the problem analysis and provides rapid recommendations for remedial action, along with eliminating performance issues.

In just two days, your issues are identified and your plan of action is in place. Once the system is running well, the Health Check should be considered as an optional quarterly exercise to maintain maximum performance levels and to ensure continued security, availability and compliance.

What about security, availability and compliance?

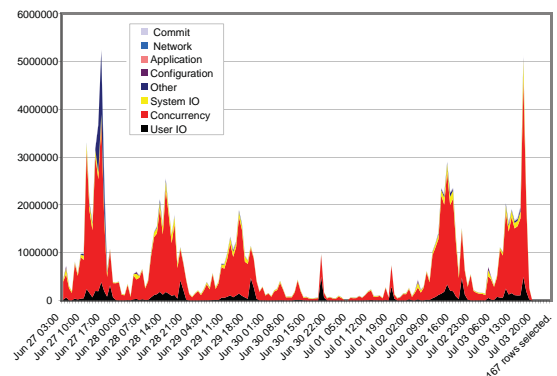
There is no need to take unnecessary risks with your corporate data. Our experienced consultants know where to look, what to check for and how to expose gaps in database security. They also know about ensuring data availability, which enables business continuity and ultimately improved service level performance.

Governance and compliance are serious topics in most businesses today. Our Health Check will ensure that you are taking appropriate security precautions around data access and also that you are working in a fully licensed and supported environment.

Health Check Components

- Initial investigative discussions to understand data management practices, current issues and objectives.
- Data capture (often planned in advance to ensure enough information is gathered).
- Performance analysis using **JoraScope**.
- Procedure and data analysis for backup, recovery, availability, continuity and security.
- Compliance analysis; software versions, patch levels and security checks relating to the database environment.
- Detailed report covering all topics where applicable and any advised actions.

Oracle 10g Wait Events Chart



Graph highlighting excessive demand for system resources.

About JoraPh...

JoraPh Consulting is a leading provider of Oracle technology expertise helping to make data available, fast and secure. Drawing from a concentration of deep Oracle technology skills, JoraPh helps you deliver business critical projects on time and within budget utilising Oracle best practice.